

## **DESCRIPTION OF SERVICES**

ARHS Behavioral Health is an ADULT outpatient program, which strives to meet the Emotional Health needs of our region through comprehensive NURSING, COUNSELING, and PSYCHIATRIC interventions.



### **SERVICES INCLUDE:**

**Screening and Referrals** 

**Outpatient Therapy/Counseling** 

**Comprehensive Clinical Assessment** 

**Nursing Services** 

**Psychiatric Evaluation** 

Psychiatric Consultation and Collaboration with PCP

**Emotional Wellness Support Group** 

24/7 Nurse on Call

**Evening Appointments** 

**Interpreter Services** 



## ROLES OF PRIMARY CARE PROVIDER

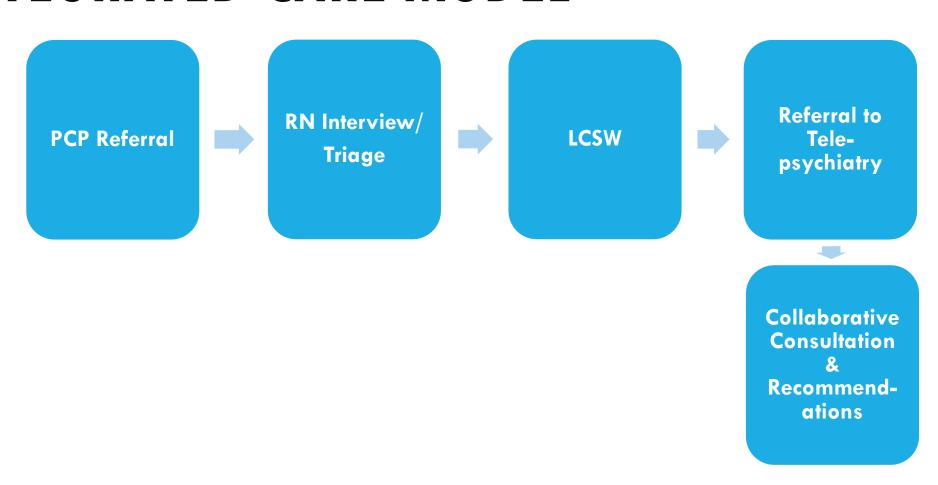
- •IDENTIFY individuals who need BH support and ENGAGE them in the treatment model
- Willing to prescribe medications for behavioral health
- Collaborate and consult with BHP and Psychiatric consultant to enhance BH care







## INTEGRATED CARE MODEL





# TELEPSYCHIATRY CAN OFFER HELP!

Telepsychiatry is defined in the statute as the delivery of acute mental health or substance abuse care, including diagnosis or treatment, by means of two-way real-time interactive audio and video by a consulting provider at a consultant site to an individual patient at a referring site.







## SUCCESSES AND CHALLENGES

#### Success:

- •Wrap around services with other health department programs/services.
- •Ambitious and caring staff that go the extra mile.
- Patients have established relationship with health department staff and valued trust.
- Patients leave knowing they are important, not alone, and HOPEFUL!

#### **Challenges:**

- •Shortage of Psychiatry level care that can provide ongoing medication management for patients.
- •Increase in referrals for services especially since the pandemic.
- •Recruiting MSW gradates to serve in rural regions.

#### **CONTACT INFO**

Waynette Speight, BSN, RN Clinic Manager wspeight@arhs-nc.org 252-338-4424

Lorrie Meads, LCSW Supervisor lorrie.meads@arhs-nc.org 252-338-4370

Bonnie Rollman
Billing Supervisor
bonnie.rollman@arhs-nc.org
252-338-4495

Nancy Nash, RN
Director of Nurses and Clinical Services
<a href="mailto:nnash@arhs-nc.org">nnash@arhs-nc.org</a>
252-338-4411

