

**The North Carolina Institute of Medicine’s (NCIOM) Task Force on Serious Illness Care was convened in April 2019. Funding for the Task Force was provided by the Duke Endowment, with additional support from AARP North Carolina, the North Carolina Health Care Facilities Association, the Association for Home & Hospice Care of North Carolina, and the Carolinas Center.**

The Task Force was co-chaired by Paulette Dillard, President of Shaw University; Jonathan Fischer, Assistant Professor, Department of Community Health and Family Medicine, Duke University; and Joyce Massey-Smith, Director of the Division of Aging and Adult Services (DAAS), North Carolina Department of Health and Human Services (DHHS). Their leadership and experience were important to the success of the work of the Task Force.

The NCIOM also wants to thank members of the Task Force and steering committee who gave freely of their time and expertise to address this important topic. The steering committee members provided guidance and content, helped develop meeting agendas, and identified speakers. For the complete list of Task Force and steering committee members, please [see Page 4](#) of this report.

Many experts presented to the Task Force on Serious Illness Care. We would like to thank the following people for sharing their expertise and experiences with the Task Force (positions listed are as of the date of the presentation given.)

John Barkley, Chief Medical Officer of Atrium Health; Nadine Barrett, Assistant Professor at the Department of Community and Family Medicine, Duke School of Medicine; Mary Bethel, Executive Director of the North Carolina Coalition on Aging; Kellie Brockman, Director of Business Development at Duke Home Care and Hospice; Karen Bullock, Chair of the Department of Social Work at North Carolina State University; Jan Busby-Whitehead, Director of the Center of Aging and Health at the University of North Carolina School of Medicine; Ken Burgess, Partner at Poyner Spruill; Christie Burris, Executive Director of the North Carolina Health Information Exchange Authority; Lori Byrd, Associate Director of Academic Programs for Health Sciences

at the North Carolina Community College System; Christine Carr, Chief Clinical Officer of Health Sciences South Carolina; David Cook, President and CEO of Carolina Caring; Kenneth Deans, President & CEO of Health Sciences South Carolina; Ann Elmore, Agency Legal Specialist at the North Carolina Office of the Secretary of State; Charlie Hardy, Founding Dean and Professor at the University of North Carolina - Wilmington College of Health and Human Services; Lauren Heeter, Quality Director at Atrium Health; Mitch Heflin, Associate Professor of Medicine at Duke University School of Medicine; Jonathan Fischer, Palliative Care Physician at Duke Hospice and Palliative Care; Debby Futrell, President and CEO of Area L AHEC; Dawn Oakey Gartman, Alzheimer’s Support Specialist / Project C.A.R.E. Director at DAAS, DHHS; Elizabeth Golding, Medical Director of Cone Health Palliative Care Services; Jay Hemphill, Partner at Hemphill Gelder, P.C.; Mark Hensley, Associate State Director of Community Outreach and Advocacy at AARP North Carolina; Donna Lake, Clinical Associate Professor at East Carolina University College of Nursing; Kristen Lakis, Clinical Social Worker at Duke University Hospital; Sabrena Lea, Associate Director of Long Term Supports at North Carolina Medicaid, DHHS; Deborah Love, Senior Director of Bioethics, Spiritual Care, and Humanities at Novant Health; Adrienne Mims, Vice President and Chief Medical Officer at Alliant Health Solutions; Laura Patel, Chief Medical Officer at Transitions LifeCare; Melanie Phelps, Senior Vice President and Deputy General Counsel at North Carolina Medical Society; Janna Pogers, Chair of Duke Children’s Hospital Patient Family Advisory Council; Sarah Rivenbark, Community Paramedic at New Hanover Regional Medical Center Emergency Medical Services; Tim Rogers, President and CEO of Association for Home & Hospice Care of North Carolina; Cathy Sevier, State President of AARP North Carolina; David Sevier, Managing Director of The Generations Study Group; Holly Sienkiewicz, Director of the University of North Carolina-Greensboro Center for New North Carolinians; Tish Singletary, Community Health Worker Program Coordinator at the Office of Rural Health, DHHS; Heather Smith, Director of Clinical Partnerships and Integration at Advance Home Care; John Smith, Lead Medical Director at Blue Cross Blue Shield of North Carolina, Lynn Spragens, Partner and Founder at Spragens & Gualtieri-Reed; Apollo Stevens, Director of Hospice at UNC Health Care; Sally Streams, Professor of Health Policy and Management at the University of North Carolina - Chapel Hill Gillings School of Global Public Health; Pam Strader, Pastor of Congregational Care and Discipleship at West Market Church; Brad Stuart, Co-founder and Chief Executive Officer of ACI Strategies; Debbie Taylor, Director of Outreach at West Market Church; Don Taylor, Professor of Public Policy

at the Duke University Sanford School of Public Policy; Lori Taylor, Senior Strategic Advisor Care Redesign, Blue Cross Blue Shield of North Carolina; Stan Walters, Patient Advisor at the Duke University Hospital Patient Advisory Council; Ellie Ward, Program Coordinator for Outreach and Education at Vidant Health; Brian Wood, Research and Outreach Coordinator of Mind My Health.

In addition to the above individuals, the staff of the North Carolina Institute of Medicine contributed to the Task Force's study and the development of this report. Adam Zolotor, MD, DrPH, President and CEO, guided the work of the Task Force. Michelle Ries, MPH, Project Director, served as the Project Director of the Task Force and was the primary author of the final Task Force report. Erin Bennett, JD, Graduate Student Intern, Emily Hooks, MEd, Research Assistant, and Brienne Lyda-McDonald, MSPH, Project Director, assisted with writing and research for the final Task Force report. Kaitlin Phillips, MS, edited the final Task Force report and provided social media publicity for the Task Force. James Coleman, MPH, Research Specialist, served as a Research Assistant for the Task Force. Key staff support was also provided by Kisha Markham, Administrative Assistant, and Don Gula, Director of Administrative Operations. Former staff member, Berkeley Yorkery, MPP, Associate Director, helped to guide the work of the Task Force.