

Communication Access to Health Care American Sign Language (ASL)/English Interpreter Business Practices

**NCIOM Task Force on Health Services for
Individuals Who are Deaf and Hard of Hearing**

April 5, 2019

NC requirement for licensure

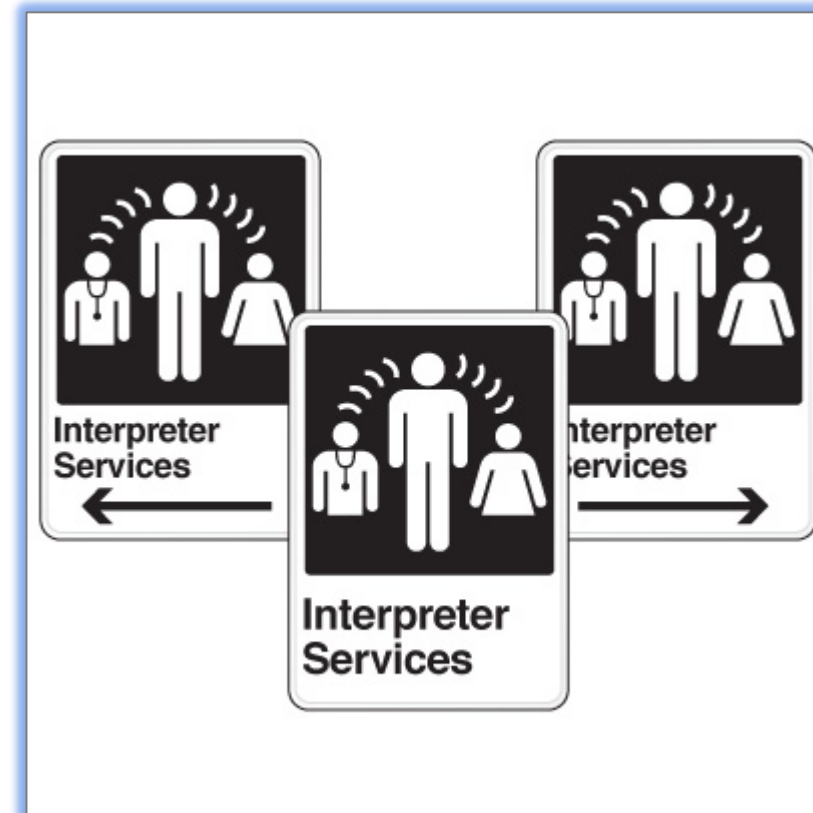
Provisional License

Graduation from an accredited interpreter training program: A.A.S. or B.A/B.S.

Minimum EIPA score of 3.0.

Full License

RID Certification



Standard ASL/English Interpreter Business Practices

Independent contractors

- Self-employed
- Responsible for all aspects of operating their own business.

Service provider agencies

- Employees who work either full-time or part-time with all business aspects handled by their employer.

Interpreter Terms of Services

Rates

- Hourly rates (2 hour minimum)
- Vary among individuals and agencies.
- \$50 to \$70 per hour from individuals
- \$80 to \$120 per hour from agencies

Travel Fees

- Mileage fees based on round trip miles multiplied by the federal rate, currently at \$.58/mile
- Sometimes travel time is charged at the hourly interpreting rate.

Cancellation

- Policies vary from twenty-four (24) hours to two (2) weeks,
- If assignment requires less time than scheduled or the assignment is cancelled upon arrival, the charges are generally for the time originally requested.

Provider Business Practices

- Use of provisionally licensed interpreters;
- Use of VRI only; and
- Hospitals tend to contract with one interpreter service agency, which limits the pool of qualified interpreters.



Medical Interpreter Credentialing?

- No standardized, accredited program/certificate for Sign Language Interpreters
- RIT/NTID – non-credit “Certificate in Healthcare Interpreting”

HIPAA Compliance?

- Interpreters are considered “business associates” who are assisting covered entities perform health care operations.