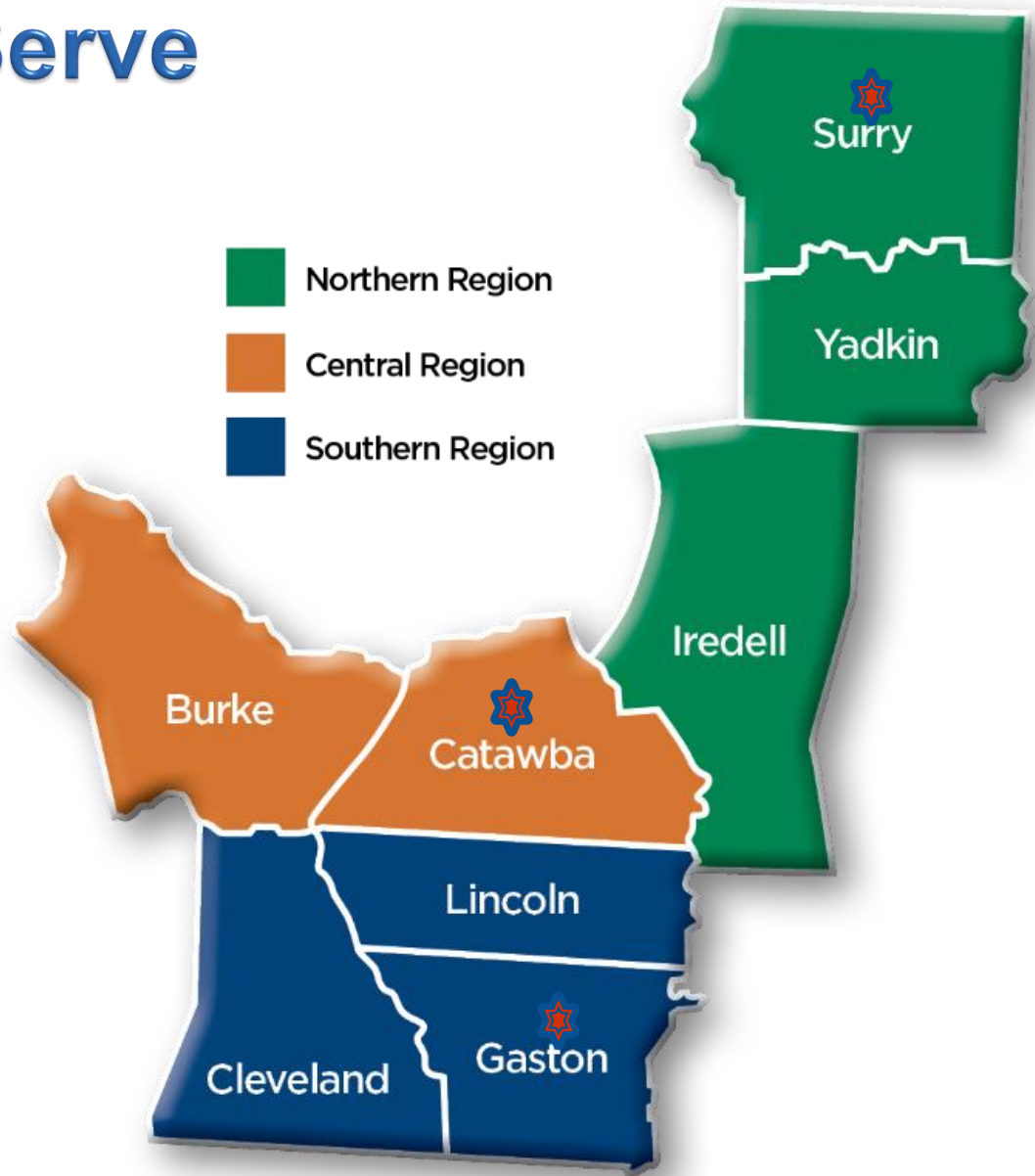




PARTNERS
Improving Lives. Strengthening Communities.

**North Carolina Institute of Medicine
Accountable Care Communities Discussion
September 27, 2018**

Where We Serve



Scope of Partners

- ▶ Last year served 40,048 individuals (30,531 Medicaid recipients)
- ▶ 37,205 calls received by Access to Care Line staff
- ▶ Overall Medicaid penetration rate of 16.4%
- ▶ 296 agency providers; 2,953 associated clinicians
- ▶ 96 Licensed Independent Practitioners



Partners Focus on Whole Person Integrated Care (WPIC)

- ▶ Multiple initiatives under Partners WPIC umbrella
 - WPIC is Partners' model of care that addresses behavioral, physical and social needs of individuals and communities
 - Adapted from University of Washington's Collaborative Care Model
 - 3 Tiered approach
 - External evaluation team
- ▶ Begins with an organizational philosophy of community connectedness (For Partners, its in the name)
- ▶ Approach extends beyond integration of physical and behavioral health
- ▶ Initiatives are unique to the county in which the effort originates



Overview of one Accountable Care Community Effort

Cleveland County Partnering for Community Prosperity

*Building pathways for vibrant and prosperous communities by
addressing social determinates of community well being.*



Cleveland County

Partnership for Community Prosperity

- ▶ Began with community leadership group vision combining with effort by County Commissioners
- ▶ “Well-being” was selected to demonstrate the effort was larger than just “health”
- ▶ Core values of effort:
 - Collective approach must prevail as 70% of health outcomes are driven by social determinants
 - Community must be full partner; trust is critical
 - Trauma informed communities and interventions are critical in addressing intergenerational poverty

Cleveland County Partnership for Community Prosperity

- ▶ Structure of current efforts
 - Steering Committee
 - Community Advisory Committee
 - Community Work Group
 - Community Quarterback
- ▶ Core Pathways
 - Access to education and training to obtain a living wage job
 - Access to transportation
 - Children arriving at school healthy and ready to learn
 - Access to safe and affordable housing



Cleveland County

Partnership for Community Prosperity

- ▶ Core Pathways (continued)
 - Bringing behavioral health and physical healthcare into the community in a “safe” way
 - Access to affordable and healthy food
 - Breaking the cycle of trauma, intergenerational poverty, and dependency by creating another pathway for the next generation
- ▶ Engagement and contribution from many community organizations



Cleveland County Partnership for Community Prosperity

- ▶ Anecdotal comments on lessons learned
 - Van Route
 - Intersection with economic development
 - Organizational logos
 - Trust



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