HEALING WITH CAARE, INC. A Community's Response to Barriers to Care

Presenter
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August 14,2014

A Community's Response to Barriers to Care

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Realing with CAARE, Inc.

©Our Community

- Durham County
- Target Population

CRThe Impact of Health Disparities

CAARE Inc.'s Response to Barriers to Care

- Systems Change
- Best Practices
- Healing with CAARE, Inc.'s Continuum of Care Model
- Partnerships and Collaborations





Healing with CAARE Inc.

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Co-Founded in 1995 by Mrs. Patricia Ameachi & Dr. Sharon Elliott-Bynum "An Oasis of Care"

Healing with CAARE, INC. (CAARE, INC.)

- Our mission is to provide an Oasis of CAARE in Durham, NC and surrounding areas for challenged community members who experience health, and socio/economic disparities.
- Healing with CAARE, Inc. seeks to enrich, promote and develop total being and optimal health of our clients by creating a safety net of support, wellness and hope for present and future generations.

Our Community

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Local and Surrounding Counties

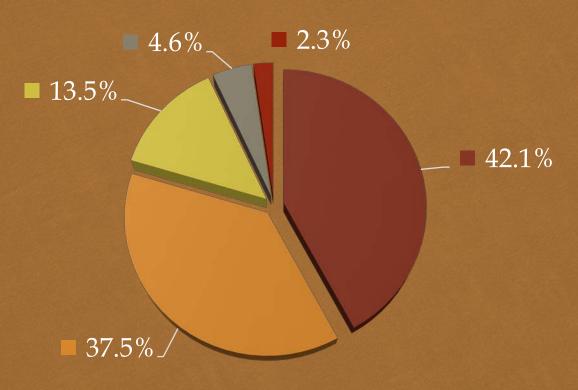
Durham County

Piedmont Region of North Carolina



Our Community

Durham County Population, U.S. Census, 2010



■ White ■ African American ■ Hispanic ■ Asian ■ Other

For Every Statistic There is a Face...



"Statistics are People With The Tears Washed Off"

Victor Sidel

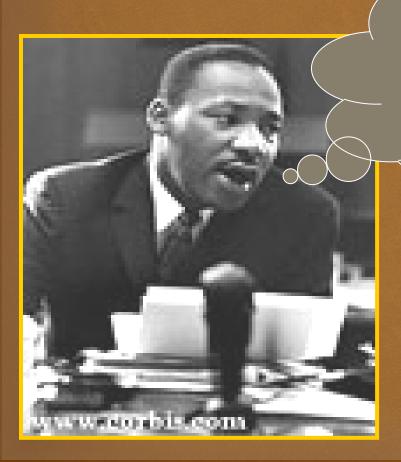
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### **Our Community**

#### **Target Population**

- CAARE, Inc. primarily serves men and women between the ages of 18-70.(75%AA)(15% White) (5% African)(3%Latino)(2% other)
- 94% of the clients we serve fall at or below the national poverty level.\*
- Some of the clients lack access to adequate health care, are homeless, transient, and have an educational attainment less than a high school diploma.

\*0011 Endowed Description of the Description of Health and Herman Courses



"Of all the forms of inequality, injustice in health is the most shocking and the most inhumane"

Dr. Martin Luther King, Jr.

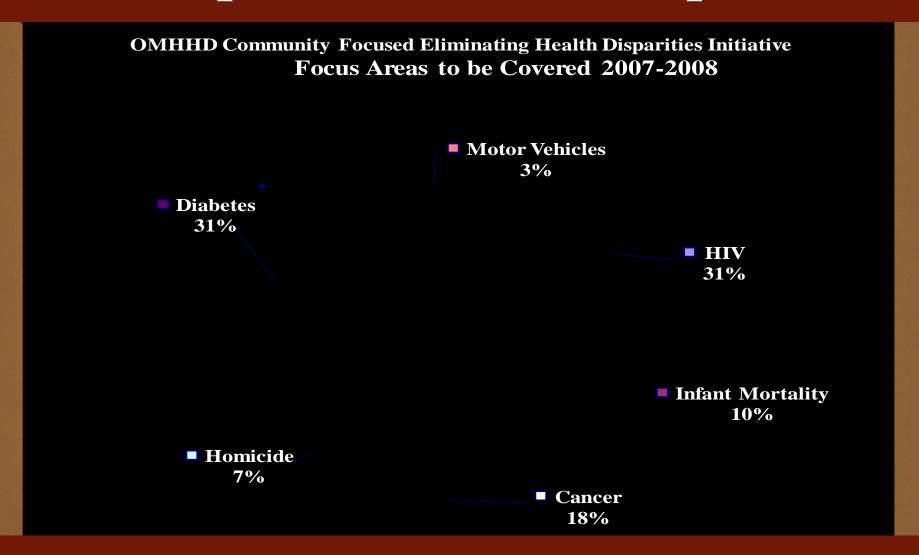
**National Institutes of Health** 

Defines Disparities as...

"The difference in the incidence, prevalence, mortality, and burden of disease and other adverse health conditions that exists among specific population groups in the United States"

\*National Institutes of Health, Addressing Health disparities: The NIH program of Action. What are disparities.

Available at http:healthdisparities.nih.gov/whatare.html.



Contributing Factors to the Disparity in Health Status ...

- Lifestyle Behaviors
  - Socio-Cultural
  - System Influences

#### Mortality Data = The End of the Story

- Impact of intergenerational poverty
- No or inadequate insurance; an impact of racism
- No transportation
- Cultural influences
- Environmental influences
- Impact of chronic/unmanaged stress
- Highlights what we have yet to understand and accomplish

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"Knowing what to do is not enough,

People need support to be healthy."
Sharon Elliott-Bynum



## Systems Change is The Key

## Based on:

- Integration
- Investment
- Accountability



NC Office of Minority Health and Health Disparities Call To Action Model State & Community Level

**Integrated Approach to Eliminating Health Disparities** 

**Develop Partnerships** Engage Communities

**Influence Policy** 

**Equip Staff/ Stakeholders** 

Source: NC Office of Minority Health and Health Disparities



#### **Using Best Practices!**

- We provide a holistic approach to health and socioeconomic disparities under one roof! In the low wealth population we serve, it has been proven that when the services are available in one location ("One Stop Shop") the compliance rates are better.
- Outreach is an essential part of engaging our target population. This is done through free health fairs, community events, seminars, and familiar settings at non-traditional times (evenings and weekends).

#### **Using Best Practices continued!**

Collaborations are key to engaging communities as well. We partner with several agencies who serve the same target population that we are trying to reach. This provides a safety net for the clients when they are trying to navigate the service system. We serve as a clinical site for 5 programs.

#### Importance of Multi-cultural and Multi-religious Leadership within the Workplace

- We currently have staff members, and several volunteers with various cultural and religious backgrounds. The cultural and religious backgrounds consist of African Americans, Caucasian, Hispanic, Native Americans, Muslims, Buddhist, and Christians.
- Cultural diversity is important within the workplace. The clients are more willing to engage in services and other activities if they trust the leadership within the agency, and if the staff reflects their cultural and religious backgrounds.

Healing with CAARE, Inc. Model of Continuum Care<sup>©</sup>



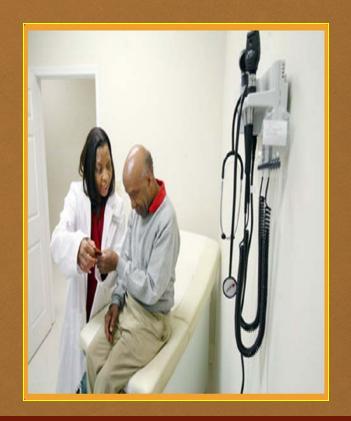
#### CAARE, Inc. Services Include:

- Case Management
- Substance AbuseOutpatient Treatment
- Community Food Pantry
- Alternative Therapies:
   Yoga, Acupuncture,
   Tapping, and Reiki
- Job Link
- GED Classes
- Exercise Classes

- HIV Testing and Counseling
- Veteran's Transitional Housing/Rapid Rehousing
- The Jeanne Lucas
   Education and Wellness
   Center (Free Clinic)
- Benefit Bank
- Job Incubator

# CAARE Inc.'s Response to Care The Jeanne Lucas Education and Wellness Center





Senior Aerobics Day



#### **Annual Celebration of Life**



#### Health Fairs



# Collaborative Partner Duke Breast Navigation Program



**Collaborative Partners Duke Clinical Research Institute:** 



HECK IT ANGE IT Check It Change It:

The Durham Blood Pressure Challenge

**Community Education Program** 





Education:
Chronic Disease
Health Seminar

## QUESTIONS?



## THANK YOU!