



TASK FORCE ON PATIENT AND FAMILY ENGAGEMENT

**North Carolina Institute of Medicine**  
**630 Davis Drive, Suite 100**  
**Morrisville, NC 27560**  
**10:00 – 3:00**

**March 20, 2014**  
**Agenda**

- 10:00 – 10:30** WELCOME, INTRODUCTIONS, & INPUT
- Kimly Blanton**  
Patient Advocate  
*Co-chair*
- Warren Newton, MD, MPH**  
Director, North Carolina AHEC Program  
William B. Aycock Professor and Chair  
Department of Family Medicine  
University of North Carolina School of Medicine  
*Co-chair*
- 10:30 – 11:30** PATIENT AND FAMILY ENGAGEMENT: A MODEL FRAMEWORK
- Maur een Maur er  
Senior Researcher  
Health and Social Development Program  
American Institutes for Research
- 11:30 – 12:00** DISCUSSION
- 12:00 – 12:30** LUNCH
- 12:30 – 1:15** PATIENT AND FAMILY ENGAGEMENT: DEFINITION, FRAMEWORK, AND SHARED OUTCOMES DISCUSSION
- Sue Collier, MSN, RN, FABC  
Performance Improvement Specialist  
Patient-Family Engagement  
NC Quality Center/NC Hospital Association

**1:15 – 2:00**

OVERVIEW OF THE AFFORDABLE CARE ACT: OPPORTUNITIES FOR PATIENT  
AND FAMILY ENGAGEMENT

**Adam Zolotor, MD, DrPH**  
Vice President  
North Carolina Institute of Medicine

**2:00 – 3:00**

NEXT STEPS & FEEDBACK