David N. Kirkman, NC Consumer Protection Division

Attributes of "Elder Fraud"

- □ Repeat
 Victimization
- "Super Victims"
- Typically More Than 75 Years Old
- Seldom
 Prosecuted
- □ And.....



...Elder Fraud Involves the **Exploitation of** Age-Related Vulnerabilities

Vulnerabilities That Elder Fraud Artists Exploit

- Worries About Continued Financial Independence
- Financial liquidityeasy access
- Want to be a "Decision Maker" Again
- "Obsessions"

- Loneliness/Isolation
- Depression
- Med Cycles
- Chronic illness
- Physical impairments
- Mild cognitive impairment

COMMONLY EXPLOITED COGNITIVE IMPAIRMENTS

- MEMORY LOSS
- SLOWER TO PROCESS INFORMATION
- IMPAIRED JUDGMENT WHEN EXCITED
- OBSESSIONS & COMPUSLIVE BEHAVIORS

"Super Victims"

- \$10,000-plus in Losses to Same Scam
- Repeat Victimization
- New Scams Play Off of Previous Ones
- Looking for Signs that Offers Are Legitimate

"RELOADING" The Key to Repeat Victimization

- Variations on the Same Scam, or
- A Variety of Different Scams
- Each scam sets the table for the next one
- "I didn't want the one-time victim. I didn't want the two-timer. I wanted to sell these people 10 times!"

Recent Examples & Trends

Victim Losses Reported to NC Attorney General's Elder Fraud Unit:

```
– 2009 - $1.5 million 2012 - $8.4 million
```

- **2010 \$3 million 2013 \$11.8 million**
- **2011 \$6 million 2014 \$10.2 million**
- Most \$\$ wired to the scammers
- Many repeat victims from earlier years now diagnosed with Alzheimer's

Recent Examples & Trends (Cont'd)

- Sweepstakes and Lottery Scams:
- \$950,000 is largest known NC victimization; Asheville.
- 11 \$100K to \$350K victims since July 2014.
- Victims wiring or mailing <u>huge amounts of cash.</u>
- Targets now urged to buy Green Dot MoneyPak cards.



Financial Capacity = the ability to independently manage one's financial affairs consistent with personal self - interest.

- Multidimensional
- Broader Scope than Medical Decision-Making Capacity
- -- basic monetary skills (checkbook/bank statements)
- -- conducting cash transactions, paying bills,
- prudent judgment in conducting financial activities, (understanding financial concepts – debts/loans)
- -- avoiding financial abuse.



Financial Capacity and AD

- Early AD Financial Capacity already significantly impaired.
- Mild AD Impaired in most financial activities.
- Moderate stage AD Severe impairment in all financial abilities is usually present

Ref: ARCH NEURO.2000;57:877-884.



Helpful Tools for Getting the Victim Out of Harm's Way

- Wire Transfer "Blocks"
- Assistance with unauthorized bank debits
- Literature on Elder Fraud
- Elder Fraud Duty Agent on call
- Credit Report "Freezes"
- Call NC Attorney General's Office 1-877-5-NO-SCAM (Toll Free in NC)
 - Website www.ncdoj.gov



THANK YOU

- Memory Care, Inc.
 - 100 Far Horizons Lane, Asheville, NC

MemoryCare

- www.memorycare.org
- North Carolina Attorney General's Office, Consumer Protection Division
 - dkirkman@ncdoj.gov, 919-716-6033