

**TASK FORCE ON SERIOUS ILLNESS CARE
MEETING 4 – JULY 12- AGENDA**

10:00 AM TO 3:00 PM

**630 DAVIS DRIVE
MORRISVILLE, NC 27560**

CALL IN & ZOOM MEETING INFORMATION:

Please join our Zoom Meeting at <https://unc.zoom.us/j/5752577512>

Zoom Meeting ID: 575-257-7512

Conference Number:877-951-6965| Passcode:77582088

10:00 – 10:25 INTRODUCTIONS AND FRAMING REMARKS FOR THE DAY

Our Task Force co-chairs will bring the meeting to order and facilitate member introductions. Please introduce yourself with name, title, and organization.

Paulette R. Dillard, PhD
President
Shaw University

Jonathan Fischer, MD
Duke Community and Family Medicine
Duke Palliative Care

Joyce Massey-Smith, MPA
Director
Division of Aging and Adult Services
North Carolina Department of Health and Human Services

10:25 – 11:55 WHAT IS THE ROLE OF TECHNOLOGICAL SOLUTIONS TO ADDRESS COMMUNICATION CHALLENGES IN SERIOUS ILLNESS CARE?

The desired outcome of this session is a shared understanding of examples of specific technological innovations designed to facilitate communication between patients and providers of serious illness care; the role of collaboration in implementing best practices to focus capacity of HIE's and telehealth on serious illness issues, and the current state of and opportunities for alignment with NC's health information exchange, NC HealthConnex.

Facilitator:
David Sevier, MS
Managing Director
The Generations Study Group

Speakers:

Brian Wood
Mind My Health

Kenneth R. Deans Jr.
President & CEO
Health Sciences South Carolina (HSSC)

Christine M Carr, MD
Professor, Department of Emergency Medicine and Department
of Public Health Sciences
Medical University of South Carolina
Sr. Clinical Advisor, South Carolina Hospital Association
Chief Clinical Officer, Health Sciences South Carolina (HSSC)

Christie Burris
Executive Director
North Carolina Health Information Exchange Authority

Discussion

**11:55 – 12:45 COMMUNICATION: HOW ARE WE ENGAGING IN THIS
CONVERSATION AND HOW DO WE IMPROVE?**

In this session, Dr. Sevier will lead a facilitated discussion to build on topics discussed in each of our three previous meetings. To include: a discussion of current strengths, weaknesses, opportunities, threats related to communication (see below). Desired outcome is to move the Task Force thinking toward actionable recommendations and inform the afternoon's exercise and discussion.

Facilitator:
Cathy Sevier, DrPH, RN
AARP NC

- Between providers in care settings
- Communication issues with families
- How are different sectors engaging, including clinical, legal, faith community, large employers, employer resources, other prof. associations

- What is the window of opportunity for conversations?
- Where does conversation break down?
- What are concerns re: vulnerable populations? How do we get greater uptake of ACP, shared decision making, etc.?
- Misunderstandings of terminology, language, stigma
- What are health systems doing that is scalable?
- Can legislation reflect what we need for HIE?
- What other changes are needed in regulatory environment?

12:45 – 1:15 LUNCH

1:15 – 2:15 SMALL GROUP EXERCISE: DRAFT RECOMMENDATIONS

See handouts

2:15 – 3:00 DISCUSSION: DRAFT RECOMMENDATIONS AND NEXT STEPS

Facilitator:

Michelle Ries, MPH

Project Director

North Carolina Institute of Medicine

Discussion points to include:

- What is being done in this area now?
- What are additional points of opportunity?
- What is feasibility for progress on implementation, and what is desired timeline?
- Who is lead agency/organization for implementation, who are partners? Alignment (does this align with other strategies in statewide or health system plans/initiatives?)
- What metrics to consider for successful implementation (Process, outcome), what are needed resources (funding amounts, funding sources, workforce development, other)
- What are other barriers to implementing this recommendation?
- Are there any unintended consequences of implementing this recommendation?