



**2019 Annual Meeting:
Transforming Medicaid in North Carolina**

September 5, 2019

McKimmon Conference and Training Center

AGENDA

8:00 – 9:00 am	REGISTRATION & NETWORKING BREAKFAST
9:00 – 9:45 am	WELCOME & NCIOM UPDATE David Sousa, JD, MBA Chair, Board of Directors North Carolina Institute of Medicine Chief Operating Officer and General Counsel Medical Mutual Insurance Company of North Carolina Adam Zolotor, MD, DrPH President & CEO North Carolina Institute of Medicine
9:45 – 10:30 am	MEDICAID AND HEALTHY OPPORTUNITIES Mandy Cohen, MD, MPH Secretary North Carolina Department of Health and Human Services
10:30 – 10:45 am	BREAK
10:45 am – 12:00 pm	MORNING BREAKOUT SESSION: PREPAID HEALTH PLAN PANEL DISCUSSION #1 <i>Panelists:</i> <i>Promoting Quality</i> BlueCross and Blue Shield of North Carolina <i>Improving Patient Experience of Care</i> Carolina Complete Health



Improving Provider Experience of Care
WellCare North Carolina

HEALTHY OPPORTUNITIES PILOTS AND NCCARE360 RESOURCE PLATFORM

Panelists:

Healthy Opportunities Pilots

Erika Ferguson
Director, Office of Healthy
Opportunities
North Carolina Department of Health
and Human Services

NCCARE360

NCCARE360 representative

NCCARE360 User – HSO Perspective

Nicole Alston, MS, RD/LDN
Director of Nutritional Services & WIC
Alamance County

*NCCARE360 User – Health Care
Perspective*

Tracy Salisbury
Executive Director
Cone Health – Open Door Clinic

CONSUMER NAVIGATION OF THE TRANSITION

Topics include:

Enrollment

Patient Experience

Care Management



12:00 – 1:30 pm

LUNCH & KEYNOTE

NCIOM Award of Excellence in Health Policy Leadership

Presented by Adam Zolotor, MD, DrPH

Keynote Address

Frederick Isasi, JD, MPH
Executive Director
Families USA

1:30 – 1:45 pm

BREAK

1:45 – 2:45 pm

AFTERNOON BREAKOUT SESSION

PREPAID HEALTH PLAN PANEL DISCUSSION #2

Panelists:

Reducing Health Care Costs and Promoting Value

UnitedHealth Group

Population Health

AmeriHealth Caritas North Carolina

MONITORING, OVERSIGHT, & EVALUATION

Panelists:

Ombuds Program

Oversight

Kelly Crosbie, MSW

Deputy Director

Quality and Population Health, NC

Medicaid

North Carolina Department of Health and Human Services

Evaluation

Marisa Domino, PhD

Professor and Director, PhD Program,

Health Policy and Management

Gillings School of Global Public Health

University of North Carolina – Chapel Hill



SPECIAL POPULATIONS

Panelists:

Tailored Plans

Debra Farrington,
Chief of Staff, North Carolina Medicaid
North Carolina Department of Health and
Human Services

Rural Health

Weyling White, MBA, CAPP
Practice Administrator
Roanoke Chowan Community Health
Center

2:45 – 3:00 pm

BREAK

3:00 – 3:40 pm

LESSONS FROM MEDICAID MANAGED CARE AROUND THE COUNTRY

John McCarthy, MPA
Founding Partner
Speire Healthcare Strategies
Former Director, Ohio Department of Medicaid

3:40 – 4:00 pm

CLOSING REMARKS