



**TASK FORCE ON SERIOUS ILLNESS CARE**

**MEETING 2 – MAY 17, 2019**

**10:00 AM TO 3:00 PM**

**630 DAVIS DRIVE  
MORRISVILLE, NC 27560**

**10:00 – 10:15 INTRODUCTIONS**

*Our Task Force co-chairs will bring the meeting to order and facilitate member introductions. Please introduce yourself with name, title, and organization.*

Paulette R. Dillard, PhD  
President  
Shaw University

Jonathan Fischer, MD  
Duke Community and Family Medicine  
Duke Palliative Care

Joyce Massey-Smith, MPA  
Director  
Division of Aging and Adult Services  
North Carolina Department of Health and Human Services

**10:15 – 10:30 REVIEW OF TASK FORCE SCOPE AND GUARDRAILS**

*Dr. Zolotor will make brief remarks to review our Task Force scope of work. The desired outcomes of this session is a shared understanding of what is within our scope of work, and what is beyond our “guardrails” when discussing serious illness care.*

Adam Zolotor, MD, DrPH  
President and CEO  
NC Institute of Medicine

**10:15 – 11:30 HEALTH EQUITY, HEALTH DISPARITIES, AND ADDRESSING THE NEEDS OF VULNERABLE POPULATIONS**



*In this session, Dr. Barrett will provide context on the definition of health equity and how this principle will guide our work, and also discuss disparities specific to serious illness care. Ms. Strader and Dr. Sienkiewicz will present on their work with refugee populations in North Carolina and specific challenges faced in accessing and providing care. The desired outcome of this session is a common understanding of the impacts of health disparities on serious illness care, specifically, and on health equity more broadly.*

Nadine J. Barrett, PhD, MA., MS  
Assistant Professor  
Department of Community and Family Medicine  
Duke School of Medicine

Pam Strader  
Pastor of Congregational Care and Discipleship  
West Market Church

Holly Sienkiewicz, DrPH  
Director  
Center for New North Carolinians  
UNC - Greensboro

**11:30 – 12:15    ADVANCE HEALTH DIRECTIVES, NC SECRETARY OF STATE REGISTRY**

*In this session, Ms. Elmore will speak about advance health directives, regulatory and legal origins and issues, barriers to advance care planning, and the scope and status of document registry. The desired outcome of this session is an improved awareness of existing status of forms and registry from the state perspective, to inform our discussion at the end of the day.*

Ann Elmore  
Agency Legal Specialist  
North Carolina Office of the Secretary of State

Discussion

**12:15 – 12:45    LUNCH**

**12:45 – 1:05    ROLE OF ADVANCE DIRECTIVES IN ADVANCE CARE PLANNING:  
BENEFITS AND CHALLENGES**

*In this session, Ms. Phelps will discuss the purpose and effect of advance directives and their role in the advance care planning process, including barriers to access to these documents and benefits of various forms. The desired outcome of this session is*



*a shared understanding of differences between medical and legal forms, barriers to access, and goals of advance care planning.*

Melanie Phelps, JD  
Senior Vice President and Deputy General Counsel  
North Carolina Medical Society

**1:05 – 1:30      ADVANCE CARE PLANNING: CULTURE CHANGE AND COMMUNICATION**

*Ms. Ward will discuss Vidant’s work on provider engagement around advance care planning and culture change around communication between providers and families. The desired outcome of this session is an increased understanding of the communication barriers between health care providers and patients and families, and potential solutions to address these barriers.*

Ellie Ward, RN  
Program Coordinator, Community Education and Outreach  
Vidant

**1:30 – 2:45      BRIDGING THE GAPS BETWEEN LAW, HEALTH SYSTEMS, AND FAMILIES: CHALLENGES AND SOLUTIONS**

*In this session, Dr. Golding will present on Cone Health’s advance care planning strategy as an example of addressing challenges and barriers for providers and families. Dr. Fischer will lead a facilitated discussion aimed at identifying aspects of care delivery the Task Force would like to “keep” and aspects the Task Force would like to “change.” Examples of innovations and best practices will inform the discussion.*

Facilitator:  
Jonathan Fischer, MD  
Duke Community and Family Medicine  
Duke Palliative Care

Speaker:  
Elizabeth Golding, DO  
Medical Director of Palliative Care Services  
Cone Health

Discussion

**2:45 – 3:00      RECAP AND NEXT STEPS**



**Summary of April 12 Meeting:** At the first meeting of the NCIOM Task Force on Serious Illness Care, co-chairs facilitated task force member introductions, and Dr. Adam Zolotor presented an overview of NCIOM work and the scope and goals of this task force process. Speakers addressed various perspectives on serious illness care and experiences with care, including provider and health system perspectives and patient and caregiver experiences. The Task Force also discussed demographics in North Carolina and the impact of aging population on serious illness care. NCIOM staff also facilitated discussion focused on what additional topics should be examined throughout the duration of the task force and what should be added to the task force charge.

**Next Meeting:** Our next meeting will be Friday, June 7. This meeting will address care delivery, including where and how care is delivered, what makes a care team, family caregiver issues, and challenges to access and transitions of care.