

# North Carolina Institute of Medicine Accountable Care Communities Discussion September 27, 2018

#### Where We Serve Surry Northern Region Yadkin **Central Region** Southern Region Iredell Burke Catawba Lincoln Gaston Cleveland

#### **Scope of Partners**

- Last year served 40,048 individuals (30,531 Medicaid recipients)
- 37,205 calls received by Access to Care Line staff
- Overall Medicaid penetration rate of 16.4%
- 296 agency providers; 2,953 associated clinicians
- ▶ 96 Licensed Independent Practitioners



#### Partners Focus on Whole Person Integrated Care (WPIC)

- Multiple initiatives under Partners WPIC umbrella
  - WPIC is Partners' model of care that addresses behavioral, physical and social needs of individuals and communities
  - Adapted from University of Washington's Collaborative Care Model
  - 3 Tiered approach
  - External evaluation team
- Begins with an organizational philosophy of community connectedness (For Partners, its in the name)
- Approach extends beyond integration of physical and behavioral health
- Initiatives are unique to the county in which the effort originates



#### Overview of one Accountable Care Community Effort

## Cleveland County Partnering for Community Prosperity

Building pathways for vibrant and prosperous communities by addressing social determinates of community well being.



- Began with community leadership group vision combining with effort by County Commissioners
- "Well-being" was selected to demonstrate the effort was larger than just "health"
- Core values of effort:
  - Collective approach must prevail as 70% of health outcomes are driven by social determinants
  - Community must be full partner; trust is critical
  - Trauma informed communities and interventions are critical in addressing intergenerational poverty



- Structure of current efforts
  - Steering Committee
  - Community Advisory Committee
  - Community Work Group
  - Community Quarterback
- Core Pathways
  - Access to education and training to obtain a living wage job
  - Access to transportation
  - Children arriving at school healthy and ready to learn
  - Access to safe and affordable housing



- Core Pathways (continued)
  - Bringing behavioral health and physical healthcare into the community in a "safe" way
  - Access to affordable and healthy food
  - Breaking the cycle of trauma, intergenerational poverty, and dependency by creating another pathway for the next generation
- Engagement and contribution from many community organizations



- Anecdotal comments on lessons learned
  - Van Route
  - Intersection with economic development
  - Organizational logos
  - Trust





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