

# Finding the “I” in Team

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# Why teamwork is important to me



American Association of Colleges of Nursing



**MACY  
FACULTY  
SCHOLARS**

# So Why are you here?



jolyon.co.uk

# Why teamwork is important to you

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The US healthcare system is in complex change—demanding collaboration and innovation among healthcare providers to assure the delivery of safe and quality care for patients and their families.

The 2011/2012 IOM Reports and the Affordable Care Act are catalysts for IPE



But now it's 2018...



The Triple Aim is (still) here...



# Education/Accreditation is changing too

Delivering patient-centered care

Working as part of an interdisciplinary team

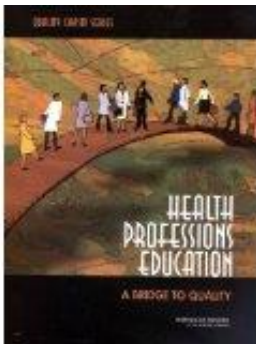
Practicing Evidence-Based Care

Focusing on quality improvement

Using Information Technology



The Learning Continuum pre-licensure through practice trajectory

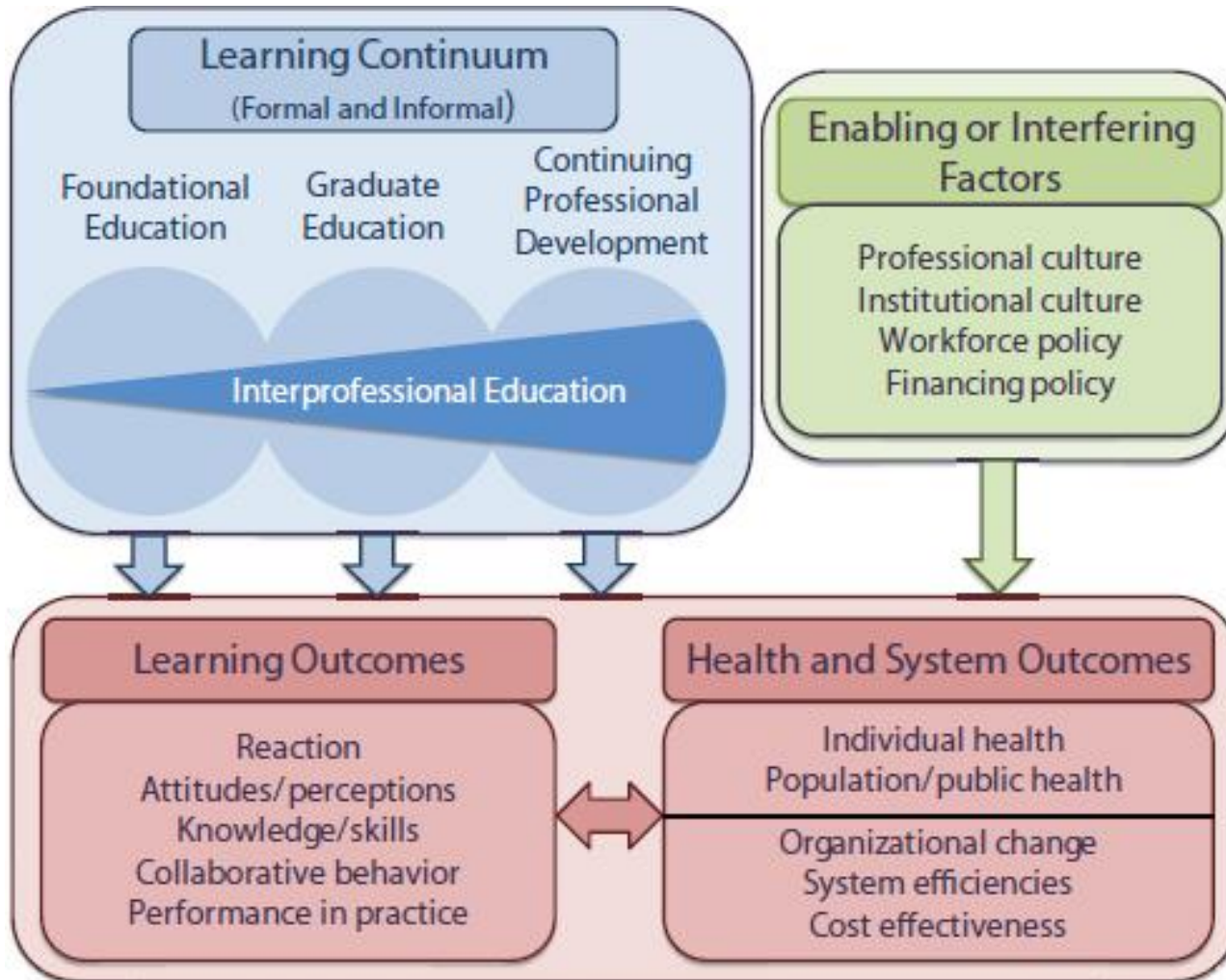


But there is a gap...





# How do we address the gap?



Measuring the Impact of Interprofessional Education on Collaborative Practice and Patient Outcomes. Committee on Measuring the Impact of Interprofessional Education on Collaborative Practice and Patient Outcomes; Board on Global Health; Institute of Medicine. Washington (DC): [National Academies Press \(US\)](#); 2015 Dec 15.

# Our new goal

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Create partnerships where educators and practice leaders *work together* to apply interprofessional collaboration and leadership principles to prepare practice teams to succeed in a changing healthcare environment

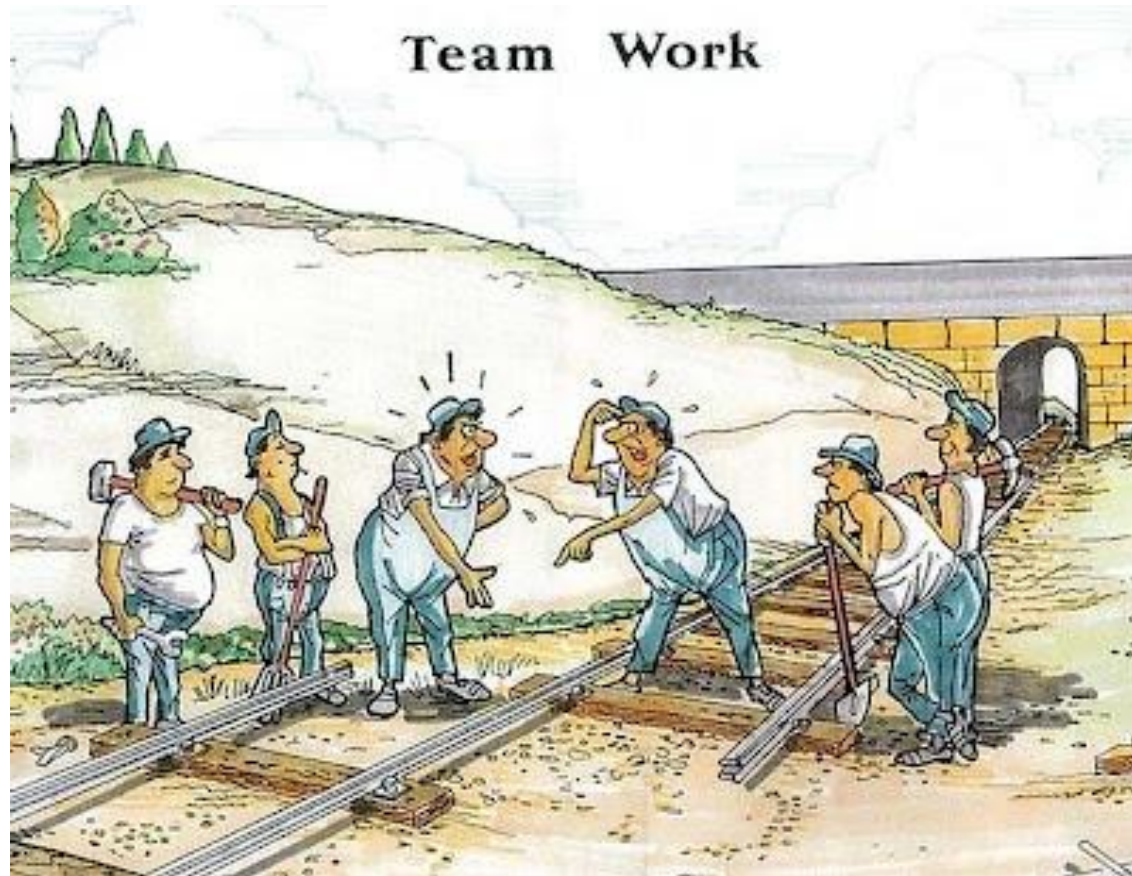
# How do we do this?



# In this new way, teamwork is the focus

“A team of experts, does not make an expert team”

Salas et al (1992). Toward understanding of team performance and training



[www.quora.com](http://www.quora.com)  
Arenson, 2016

# How it all comes together...

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Interprofessional education teaches us HOW to be collaborative practice ready so we can practice team-based care.

Team based care is the provision of health services to individuals, families, and/or their communities by at least two health providers who work collaboratively with patients and their caregivers-to the extent preferred by each patient-to accomplish shared goals within and across settings to achieve coordinated, high-quality care.”









# This requires new ways of thinking...

## The old way of diabetes management:

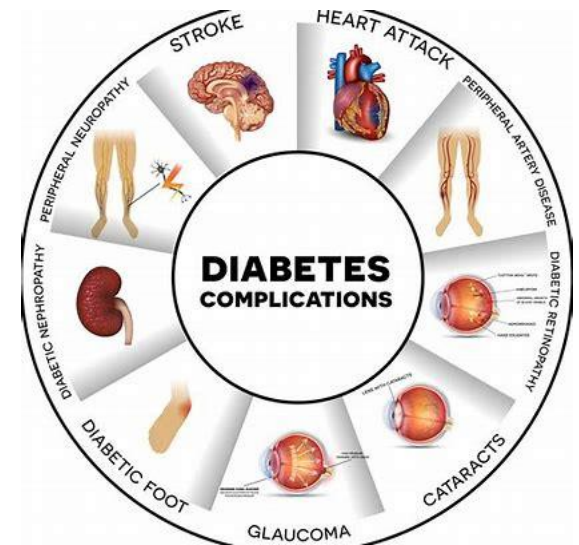
Schedule patients for primary care or endocrinology 3-4 times a year

And we see them only when they come to the office

15 minute visits, usually provider led

Treat complications as they occur

Reimbursed on a fee for service basis





# The 'new' way

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Engage with individuals and family members frequently through email, phone, MyChart

Appointments with the whole team—physician, nurses, nutrition, behavioral health, life coaches, community health workers, public health and community resources

Contact patients who we do not hear from

Goal is to prevent complications

WE get reimbursed if we prevent them from getting 'sicker'



# And then there is the patient...

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A new way of engaging the patient...

Generational changes

Technology

Everyone has an opinion, except when they don't...

Myheartsisters.org



# So how do we change?

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# Not all IPE is Created Equal

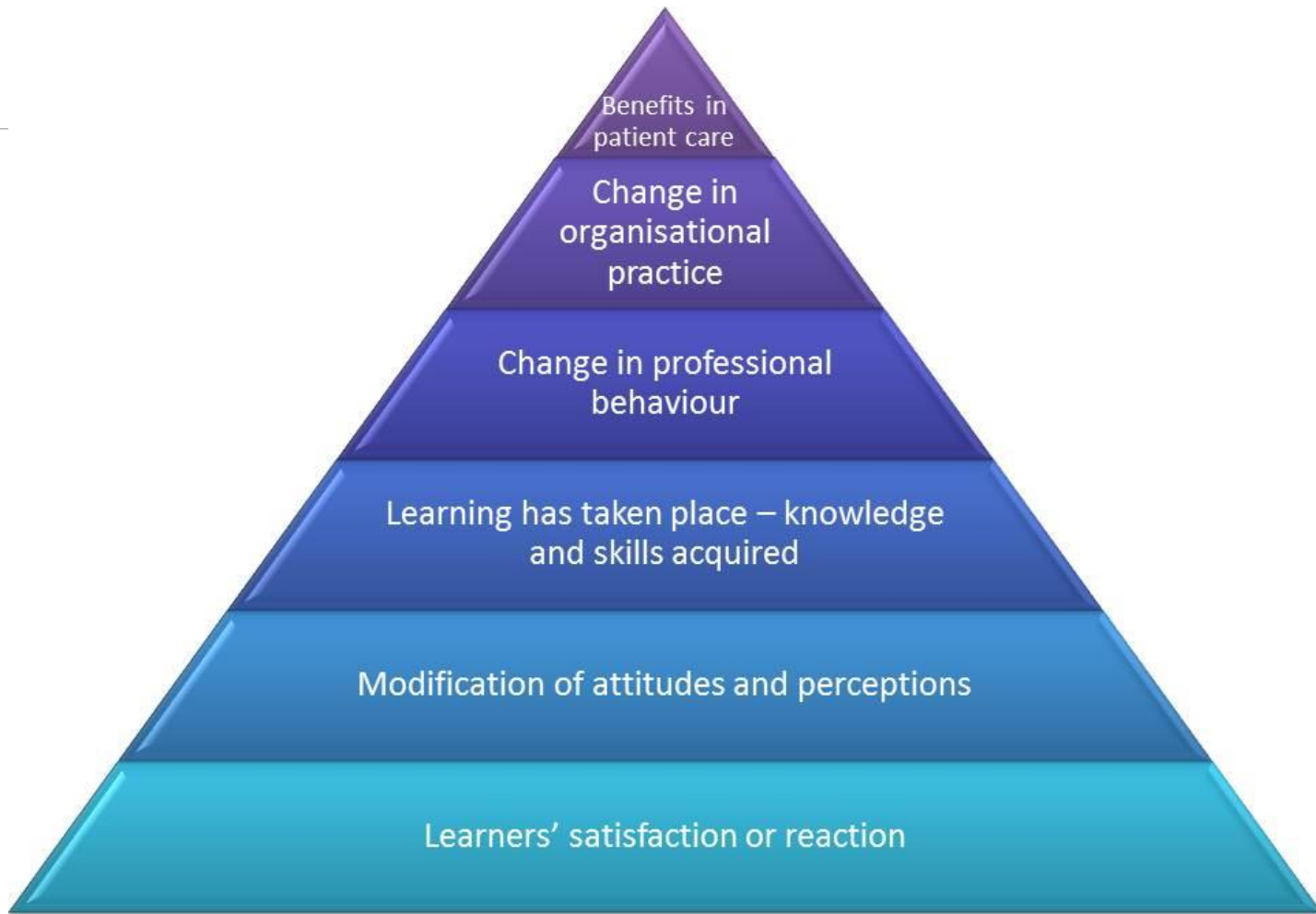
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“When students [or providers] from two or more professions learn about, from and with each other to enable effective collaboration and improve health outcomes”

WHO-2010



# Outcomes



Barr H. Evaluation, evidence and effectiveness. *J Interprof Care* 2005; 19(6)535–536

# Let's first acknowledge

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Risk taking is scary

It's a risk

It forces you to change the way you look at things

In this case, your risk is financial-and no one likes messing with money!



# BUT

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# What Opportunities do you see?

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