

# Benson Area Medical Center: Offering a Model for Interdisciplinary Teamwork in a Primary Care Practice

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# How Do We Create a Patient Centered Team that Thrives?



# Initial Efforts

- BAMC approached by Campbell University School of Pharmacy (CUSP) to have clinical pharmacist work in our office.
- Clinical Pharmacist works jointly at BAMC and CUSP.
- Multiple collaboration areas gradually formed over the last 10 years to improve patient care.



# Current Collaboration Areas

- Diabetes Care—Co-visits
- Chronic Medication Management
- Anticoagulation Management
- Pulmonary Function Testing
- Quality Improvement Committee
- Patient Safety Committee
- Continuing Medical Education
- Special Projects



# Diabetes Co-Visits

- Pharmacy staff sees patient to gain in-depth diet and medication-use information.
- Staff makes presentation to medical provider.
- Plan of care developed through collaborative conversation.
- Provider wraps up visit.





# Anticoagulation Medication Management

Patients on warfarin or NOACS maintain regular clinical pharmacy appointments:

- An algorithm serves as provider order used to make warfarin adjustments.
- Pharmacist detects control issues and works with providers to develop plan of care
- Excellent QI measures for warfarin use



# Variety of Learners at BAMC

- Pharmacy Students
- Pharmacy Residents
- Medical Students
- PA & NP Students
- Medical Assistant Students
- MedServe Fellows
- Prospective Pre-Professional Students



# Additional Collaborative Partners at BAMC

- Nurse Manager from Community Care of Wake and Johnston Counties
- NC Farmworker Health Project Outreach Workers
- Local Government Entities





# Potential Future Collaborative Partners

- Behavioral Health Provider
- Social Worker



Thank You!

