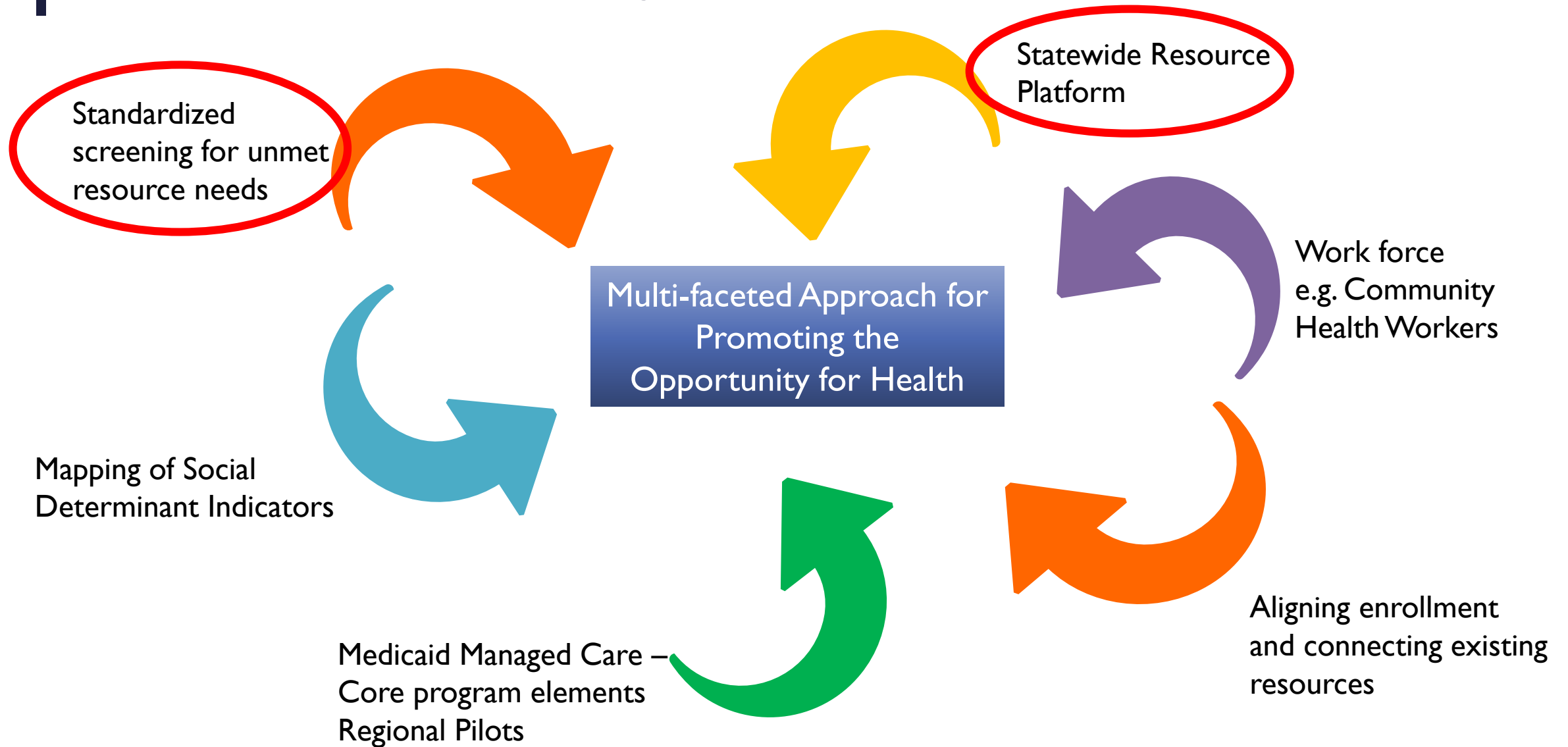


# Update on DHHS Resources for Healthy Opportunities\*

**NCIOM Accountable Care Communities**  
**August 23, 2018**

\*formally known as Social Determinants of Health

# Creating the Statewide Framework and Infrastructure for Healthy Opportunities






# Statewide Resource Platform

- **One statewide, shared public utility**
- **Open to all communities, people, providers, care managers, social service agencies,**
- **Across all payers, systems, ACOs, populations (e.g. Commercial, Medicare, Medicaid, uninsured), etc**
- **Knit together healthcare and community services to create a **Health System****
- **Benefits of collaboration and statewide consistency**
  - Uniform system for providers, communities to on-board
  - Coordinated info as people move across the state
  - State-wide, regional, community level data across payers
  - Significant investment by many for development and on-boarding
  - Cost effective in sharing ongoing expense

# NC Resource Platform Functionalities

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- **Well-curated statewide Resource Database/Data Repository with interface capabilities with local directories**
  - **Referral platform**
    - Generate referrals, close referral loop, promote care coordination, and track outcomes
    - Ability to connect to other community and service providers – No Wrong Door
    - Shared client record – Patient Journey
    - Community based services providers can use internally to manage their clients
  - **Public facing user-friendly web-site and a Call Center component for “warmer” help**
  - **Flexible architecture to promote statewide adoption with integration and interface capabilities**
  - **Hands on, heavy touch technical assistance and training to on-board providers and community organizations**

# Private-Public Partnership

- Program of the Foundation for Health Leadership & Innovation
  - Fiscal Agent- oversees contracting, budgeting, and reporting to all funders on the project
  - Vendor Oversight- responsible for vendor selection, contracts, and performance measures.
  - Stewarding Outcomes- not only overseeing vendor performance but also facilitating data-sharing and evaluation, and convening an Advisory Committee to ensure and support vision and goals are met
  - Communication Liaison- serving as public-facing entity in communication strategy and messaging surrounding the Platform



**Foundation for Health  
Leadership & Innovation**

*Moving people and ideas into action.*

# Private-Public Partnership

- FHLI holds an MOU with DHHS for TA, coordination with other efforts, data sharing
- Platform has broad-based support, endorsement, and investment of private dollars by insurers, foundations, professional societies, statewide community organizations
- Potential federal dollars (e.g. Administration for Children and Families – Kinship Navigation) to support development and roll out
- Goal: Fully funded for first 5 years
- Sustainability plan is to show value before ask of ongoing funding as part of business costs