Shared Governance

A Safety Net Collaboration Model Christine McNamee Cape Fear HealthNet

Cape Fear HealthNet

Mission – To create a coordinated system of health care for the poor and uninsured and to increase the capacity of health care safety net providers by ensuring that low-income residents have access to a medical home, receive preventive services and avoid unnecessary health complications resulting in a better healthier quality of life

CFHN Goals

- Expand the safety net
- Create a centralized, standardized eligibility system
- Provide chronic disease case management
- Create a network of volunteer physicians
- Create a network of pharmacy solutions

History

- Cape Fear Healthy Carolinians
- > 2005 MOU's
- Develop a collaborative model
- > 2007 Funding Search
- > 2010- Matrix Developed

Collaboration -The Name of the Game

- Express purpose of CFHN
- Board make up
- Eligibility and enrollment process
- Specialty Referrals
- Collaborative Programs
- Collaborative Grant writing

Matrix Funding

- United Way of the Cape Fear Area requested a group application
- Partners
- Standardization in order to be equitable

Matrix Funding (continued)

Considerations

- Varying collection capabilities
- Different patient volumes
- Diverse services offered
- Distinct target populations
- Funding history
- Limited funding

Matrix (continued)

Service Units

- Medical Visits
- Dental Visits
- Mental Health Visits
- Prescriptions Dispensed
- Labs or Diagnostics provide in-house
- Education Sessions

Matrix (continued)

- Counted equally
- Different priorities
- Strategic growth
- Easy!

Reporting of Service Units

- Output reporting monthly
- Narrative and financial reporting quarterly
- Payment quarterly

Outcome Reporting

- Added FY2018
 - ED Usage
 - A1C levels
 - Controlled Blood Pressure
- Reported Quarterly

Outcome Reporting (continued)

- No impact on funding allocation
 - No history
 - New membership
 - Not all partners reporting
 - Fear of the unknown

Formalized Collaboration

- MOU's
- Grant Agreements
 - Specific to UW and The Duke Endowment
- Business Agreements
- Rules and Requirements

Issues with Shared Governance

- Funding
- Market share
- Fairness
- Conflict of Interest

Benefits of Shared Governance (for Safety Net Organization in SE NC!)

- Stability
- Share the Wealth
- More efficient Programming
- Better patient care