

NCIOM Task Force on Accountable Care Communities

January 24, 2018

Kevin Moore

VP of Policy

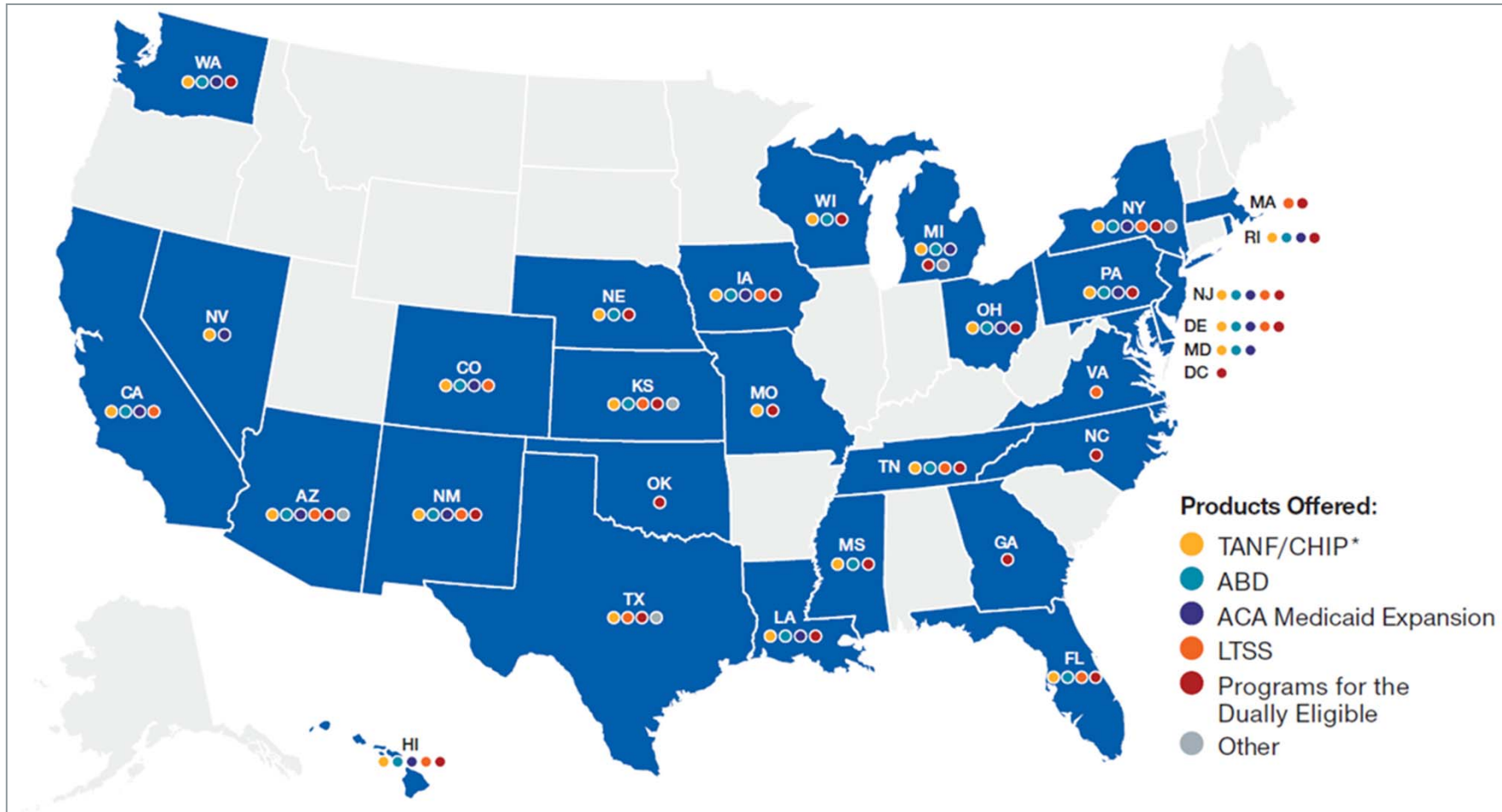
Health and Human Services

United Healthcare Community & State



UnitedHealthcare Community & State

Serving nearly 6.4 million people**

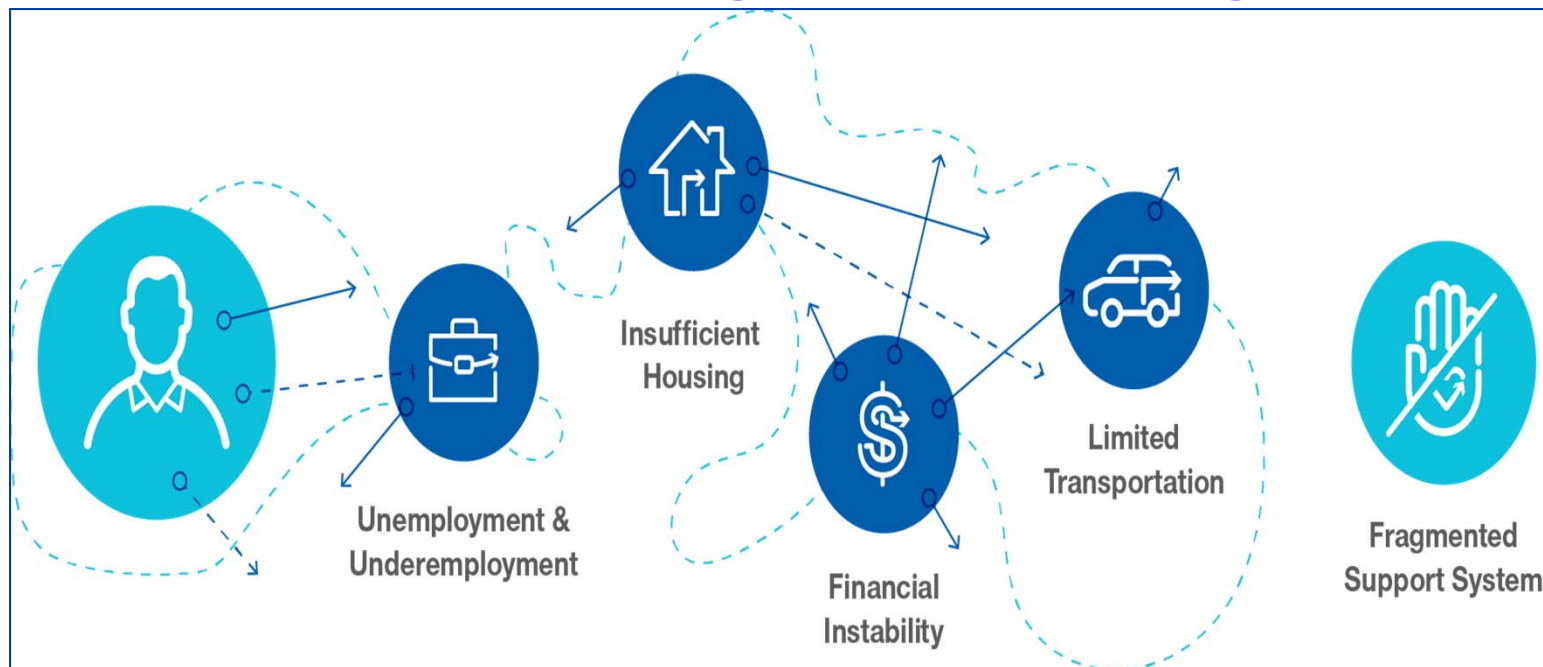


*Includes programs serving TANF and/or CHIP populations
 ** Approximation

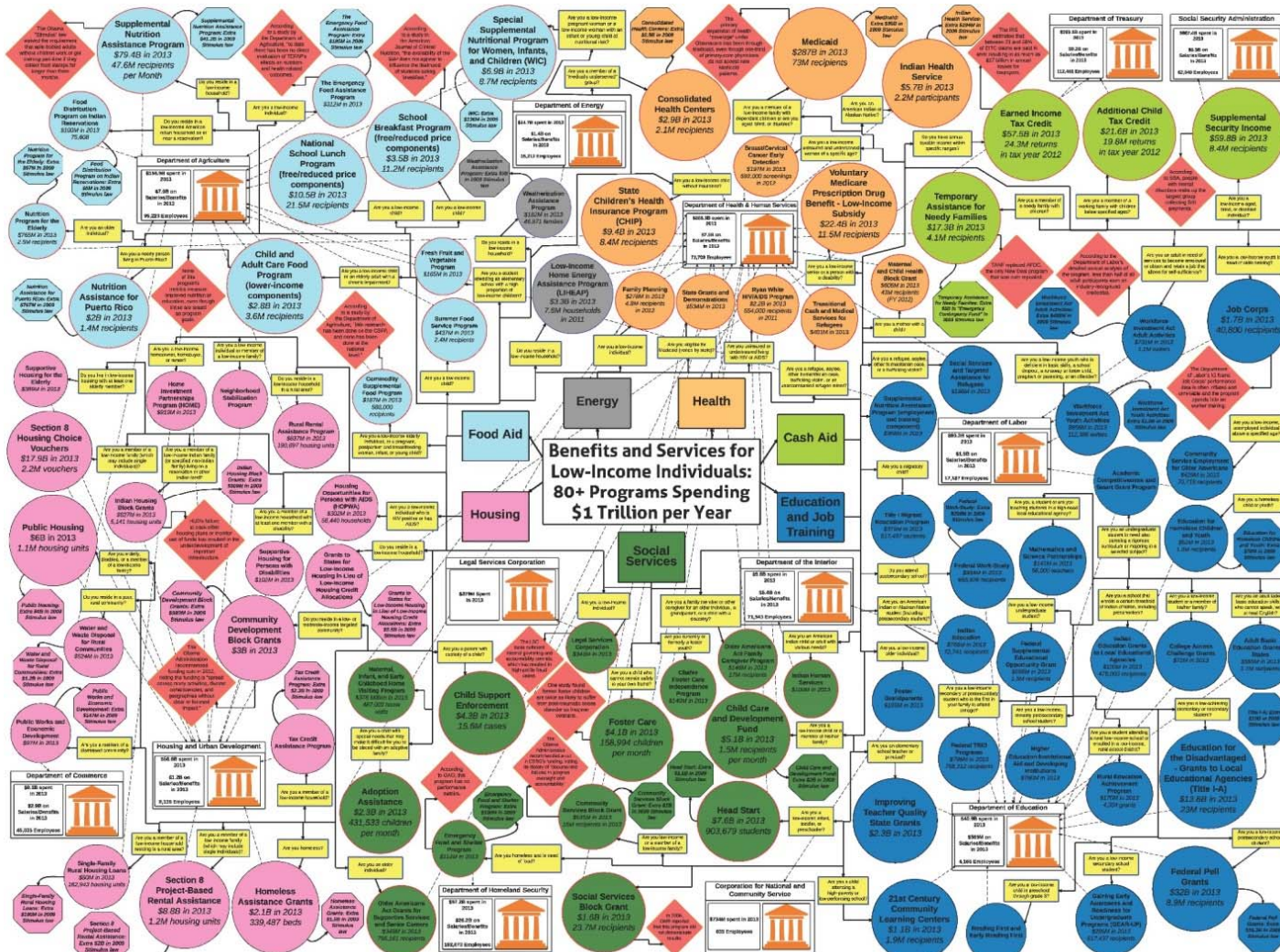
The Problem

Individuals with complex health needs and histories of housing instability face an array of problems which drive up health care costs...

...and the financial resources and delivery systems to address them are fragmented and misaligned.



The "Solution(s)"?



Source: House Ways and Means Committee staff, using Congressional Research Service reports and other data.

Why is housing important?



Health Care Spend and Utilization Comparison Homeless Compared to non-Homeless Members in Maricopa County, Arizona

Emergency Room use... 9x higher

Hospital admissions... 6x higher

Health care spend... 3x higher

	# of Members	Total ER Visits	Avg. ER Visits	Total Admits	Avg. Admits	Total Paid	Average Paid
Not Homeless	305,196	187,433	0.61	50,790	0.17	\$1,163,643,237	\$3,813
Homeless (Z59.0)	185	1,008	5.45	195	1.05	\$2,230,321	\$12,056

The Challenge? Supply v. Demand...



	Surplus (Deficit) of Affordable and Available Units at or below ELI
North Carolina	-196,339
USA Totals	-7,386,799

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	Affordable and Available Units per 100 Households at or below ELI
North Carolina	46
USA Totals	35

	% Within Each Income Category with Severe Housing Cost Burden at ELI
North Carolina	68%
USA Totals	71%

Source: http://nlihc.org/sites/default/files/Gap-Report_2017.pdf

CMMI Accountable Health Communities Grant



- Identify and address health-related social needs of Medicare and Medicaid beneficiaries
- Analyze the impact to health care quality, utilization, costs, and experience
- Waianae Coast and Honolulu
- April 1, 2017-March 31, 2022
- Goals:
 - 75,000 screenings per year
 - Provide tailored, streamlined referral and navigation services
 - Align the efforts of community-based organization partners
 - Perform continuous quality improvement and gap analysis

UHC in the Tar Heel State



- **Major Food Banks in NC:**

Provided more than 200+ UHG volunteer hours and more than \$100,000 total to date in donations in addition to more than 50 tons of health food options, refrigeration unit, coolers and cookbooks

- **CBO / Community Brainstorming Session:**

Convened 38 CBOs statewide to listen and gain insight into food insecurity – creating impetus to develop \$75k Community Grants program

- **Community Grants:**

Selected 3 grantees through our community grants program to receive \$25k each: SHFB and MANNA food banks, and OIC (FQHC)

- **Whole Kids Community Gardens:**

UHG and Whole Kids Foundation provided a grant to support 22 community gardens across NC to support education and healthy eating

- **Mobile Food Market Pilot:**

Partnered with Advanced Community Health FQHC, Interfaith Food Shuttle (Food Bank), LabCorp and a transportation vendor to offer fresh and healthy food and nutrition education on a weekly basis to targeted diabetic patients

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