Bridging Local Systems: Strategies for Mental Health & Social Services Collaboration

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February 8, 2016



• • Vision

 Improve collaboration, communication, and referrals between county DSS agencies and the LME/MCO system to improve the care coordination and care delivered to residents of those regions receiving services across systems.

• Product:

- Regional reports.
- Synthesized statewide report.



• • Update

- o Regional Leadership Summits:
 - Eastpointe
 - Partners Behavioral Health Management
 - Sandhills Center
 - Alliance Behavioral Healthcare



• • • Common Themes

- Collaboration & Communication
- Education & Training
- Provider Network & Service Delivery
- Parent Services & Eligibility
- Adult Services
- Trauma-Informed Care Practices
- Data



Collaboration& Communication

- Multiple models for co-funded positions
 - Sandhills Mental Health Case Manager
 - Eastpointe LME/MCO Liaison
- Collaborative Planning for Clients
 - Discharge Plans
 - TCLI Transitions



• • • Education & Training

- o Cross-training:
 - Service Continuum
 - Service Definitions & Criteria
 - Referral & Authorization Procedures
 - Funding, Evaluation & Regulations



Provider Network& Service Delivery

- Provider Shortage Areas
- Performance-based Provider Contracts
 - Timeliness of Assessments & Referrals
 - Local & Stable Therapeutic Placements
- Provider Role in Preventing Placement Disruptions



Parent Services& Eligibility

- Treatment services for parents without Medicaid, or who lose Medicaid after children are removed from the home.
 - Sandhills Center provides parents 6 weeks of intervention therapy.
 - Potential Medicaid Waiver / Legislative Solution



• • • Additional Themes

- Increase capacity to respond to growing adult population.
- Support for implementation of Trauma-Informed Care practices.
- Data-informed decision-making.



• • Discussion:

- Statewide opportunities
- Metrics for monitoring the success of the interface of the two systems

