



Bridging Local Systems

Strategies for Mental Health and
Social Services Collaboration

Trillium Region

August 21, 2017

Sponsors

- NC Institute of Medicine
- The Duke Endowment
- The NC Department of Health and Human Services and its Divisions of
 - MH/DD/SAS
 - Social Services
 - Aging and Adult Services
 - Medical Assistance
- The NC Council of Community Programs
- The NC Association of County Directors of Social Services

Goals of Bridging Local Systems

- Strengthen communication and collaboration between LME/MCOS and DSSs
- Improve shared outcomes for two shared populations:
 - Children and families served by child welfare and behavioral health
 - Adults served by Adult Protective or Guardianship Services

Agenda

- Overview and introductions
- Review previous meeting:
What do you want to accomplish?
- What relevant developments have happened since the first meeting?
- Self-organizing follow up and follow through

Priority Issues

- Achieving a better common understanding of each agency including: roles/responsibilities key vocabulary, agency decision making process, how services are created and authorized.
- Communication Protocols: who to contact for what? How to reach them directly?
- Where is there flexibility for new collaboration?

Priority Issues

- Are there ways to improve our shared response to adults in protective services?
- Other?
- Other?

Group Discussion: Similar and Different

- Thumbnail summaries of:

Roles/responsibilities of your agency in the community, key vocabulary, agency decision making process, how services are created and authorized.

Group Discussion: Idea Generation

- Communication Protocols: who to contact for what? How to reach them directly?
- Where is there flexibility for new collaboration?

Trillium/DSS Northern Region

- Ongoing collaboration
- Are there strategies to build and maintain momentum for cross agency collaboration in your region?
- Are there strategies that *you* will commit to applying?

Feedback and Evaluation