

TASK FORCE ON PATIENT AND FAMILY ENGAGEMENT FOCUS ON PATIENT AND PRACTICE LEVEL INTERVENTIONS (DAY 2)

North Carolina Institute of Medicine 630 Davis Drive, Suite 100 Morrisville, NC 27560 10:00 – 3:00 May 22, 2014 Agenda

Goals for the Meeting: To identify evidence-based and best practices for engaging patients more actively in their own care at the patient and provider levels (eg, through incentive programs, educational interventions, peer-to-peer support networks and/or provider-patient interactions.

Note: This is the second meeting of two meetings devoted to this topic.)

10:00 – 10:15 WELCOME, INTRODUCTIONS, & INPUT

Kimly Blanton

Patient Advocate Vidant Health Co-chair

Melanie Bush, MPAff

Assistant Director, Policy and Regulatory Affairs Division of Medical Assistance North Carolina Department of Health and Human Services Co-Chair

Warren Newton, MD, MPH

Director, North Carolina AHEC Program William B. Aycock Professor and Chair Department of Family Medicine University of North Carolina School of Medicine Co-chair

10:15 – 10:30 OVERVIEW OF DAYS SESSION

Adam Zolotor, MD, DrPH

Vice President

North Carolina Institute of Medicine

10:30 – 11:15 **HEALTH LITERACY**

Darren DeWalt, MD, MPH

Assistant Professor of Medicine Division of General Medicine University of North Carolina at Chapel Hill

11:15 – 12:30 SHARED DECISION MAKING PANEL

Stacey Sheridan, MD, MPH

Associate Professor of Medicine Division of General Medicine University of North Carolina at Chapel Hill

Anthony J. Caprio, MD

Department of Family Medicine Carolinas Healthcare System

Benjamin Moulton, JD, MPH

Senior Health Policy & Legal Advisor Foundation for Informed Medical Decision Making

12:30 - 1:00 LUNCH

1:00 – 2:15 PEER SUPPORT NETWORKS

Edwin Fisher

Professor, Health Behavior Gillings School of Global Public Health University of North Carolina at Chapel Hill

PANEL OF PEER SUPPORT COUNSELORS

James H. Bundy

Member of Peer Support Group Alzheimer's North Carolina

Earl M. Craig, Jr.

State Certified Peer Support Specialist Presenter, In Our Own Voice National Alliance for the Mentally Ill (NAMI-North Carolina Chapter)

Tamara Norris, MSSW, MPA

Clinical Associate Professor Associate Director, Family Support Program School of Social Work, University of North Carolina at Chapel Hill

Anna Norton

Operations Manager Diabetes Sisters

2:15 – 3:00 NEXT STEPS & FEEDBACK

Pam Silberman, JD, DrPH

President & CEO

North Carolina Institute of Medicine