



# NCIOM Task Force on Patient and Family Engagement

## Overview of the Task Force Process

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# Overview

- Background on the North Carolina Institute of Medicine
- Task Force Process
- Charge to the Task Force



# NC Institute of Medicine

- Quasi-state agency chartered in 1983 by the NC General Assembly to:
  - Be concerned with the health of the people of North Carolina
  - Monitor and study health matters
  - Respond authoritatively when found advisable
  - Respond to requests from outside sources for analysis and advice when this will aid in forming a basis for health policy decisions

*NCGS §90-470*

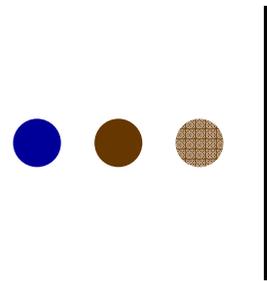




# NCIOM Membership

- Members appointed the Board of Directors
  - Includes leaders from the major health professions, the hospital industry, the health insurance industry, State and county government and other political units, education, business and industry, the universities, and the university medical centers.
- Governed by 28 member board
  - Includes leaders from the major health professions, the hospital industry, the health insurance industry, State and county government and other political units, education, business and industry, the universities, and the university medical centers.





# NCIOM Studies

- NCIOM studies issues at the request of:
  - North Carolina General Assembly
  - North Carolina state agencies
  - Health professional organizations
  - NCIOM Board of Directors
- Often work in partnership with other organizations to study health issues



# ● ● ● | Task Force Process

- NCIOM creates broad-based task forces to study health issues facing the state
  - Task Forces generally comprised of between 30-60 people
  - Task Forces are guided by co-chairs who run the meetings
  - Task Force members typically include representatives of state and local policy makers and agency officials, health professionals, insurers, business and community leaders, consumers and other interested individuals
  - Meetings are open to the public



# ● ● ● | Task Force Process (cont'd)

- Task Force work guided by a smaller steering committee
  - People with expertise or knowledge of the issue
  - Help shape the agenda and identify potential speakers
- Presentations
  - May include research summaries and/or statistics, descriptions of programs, challenges or barriers to best practices, national developments
  - Presenters may include task force members, researchers, national or state leaders, state health care professionals, consumers, or NCIOM staff

# ● ● ● | Task Force Process (cont'd)

## ○ NCIOM staff

- NCIOM staff will prepare agendas, invite speakers, gather information, and identify evidence-based studies (when available) to inform the Task Force's work
- Staff write first draft of the report, and seek input from the Task Force and Steering Committee members

# ● ● ● | Task Force Process (cont'd)

- Task Force report
  - Report is circulated several times before being finalized
  - Task Force members may be asked to prioritize recommendations
  - Task Force members will take final vote on the recommendations and report
- NCIOM Board of Directors
  - Board members must review and approve the report before finalized
- Reports distributed widely
  - Shorter 4-6 page Issue Brief

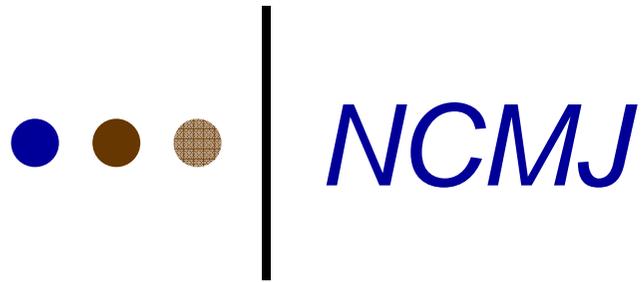




# Recent NCIOM Studies

- Some recent studies include:
  - Promoting Healthy Weight for Young Children: A Blueprint for Preventing Early Childhood Obesity in North Carolina (2013)
  - The North Carolina Oral Health Action Plan for Children Enrolled in Medicaid and NC Health Choice (2013)
  - Examining the Impact of the Patient Protection and Affordable Care Act in North Carolina (2013)
  - Improving North Carolina's Health: Applying Evidence for Success (2012)
  - Growing Up Well: Supporting Young Children's Social-Emotional Development and Mental Health in North Carolina (2012)
  - Suicide Prevention and Intervention Plan: A Report of the NCIOM Task Force on Suicide Prevention and Intervention (2012)





- NCIOM also publishes the *NCMJ*
  - Each issue contains a special focus area with articles and commentaries discussing specific health issues
  - One of the issues of the *NCMJ* will include an issue brief (7-10 pages) about the Task Force's work and recommendations
    - *NC Medical Journal* circulated to more than 30,000 people across the state

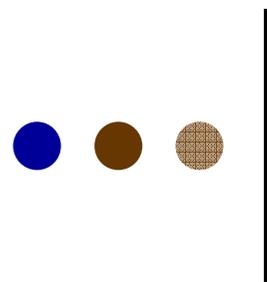




# NCIOM Task Force on Patient and Family Engagement

- Process: Identify evidence-based or evidence-informed strategies that will help increase patient and family engagement in health care to improve quality of care, improve patient satisfaction, and decrease cost.
- The Task Force will examine strategies at the individual, practice/hospital, health system, and community levels including but not limited to:
  - Motivational interviewing and other provider strategies to encourage shared decision making
  - New tools for patient engagement including decision support tools
  - Peer support/community support
  - Patient portals for engagement
  - Health literacy techniques to engage patients
  - Financial and nonfinancial incentives to engage patients
  - Patient advisory councils at the practice, hospital, and health system level





# Meeting Schedule

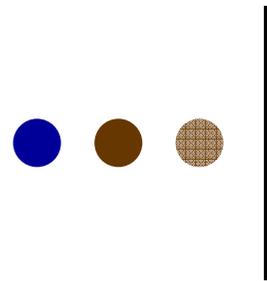
- Upcoming meeting dates include:
  - March 20
  - April 24
  - May 22
  - June 19
- Plan total of 9-10 meetings through early 2015



# Meeting Materials on NCIOM Website

- We know that Task Force members may have conflicts for some of the meetings
  - We host webinars and conference calls for each meeting so that you can follow online or participate over the phone
  - We post meeting summaries and all meeting presentations on our website: [www.nciom.org](http://www.nciom.org)
  - Calendar and directions also available on the NCIOM website





# For More Information

- Websites: [www.nciom.org](http://www.nciom.org)  
[www.ncmedicaljournal.com](http://www.ncmedicaljournal.com)
- Key contacts:
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